

Times Parking APP Privacy Policy

Whenever you provide personal information through this APP, it is deemed that you have agreed to and understood the following privacy policy (hereinafter referred to as "this Policy"). Please read it carefully.

Statement

Welcome to use the "Times Parking" APP (hereinafter referred to as "this APP" or "this Service"). Times24 Malaysia Sdn Bhd(hereinafter referred to as "the Company" or "we") highly values your (hereinafter referred to as "user") privacy. This privacy policy explains how the Company collects, uses, and protects the personal information and other data you provide while using this APP. Please read carefully to protect your rights.

Scope of Application

This privacy policy protects personal information you provide through the services of this APP. Third-party websites or applications linked from this APP are not covered by this policy. You should refer to their privacy policies separately.

Types of Data Collected

The Company will collect, process, and use data you provide or generate while using the APP to provide APP services, marketing activities, customer management, and other services.

Types of data collected:

- I. Full Name
- II. National ID number
- III. Mailing address
- IV. Vehicle information: license plate, color, brand
- V. Contact phone number: landline, mobile
- VI. Emergency contact name and phone number
- VII. Email, invoice carrier, etc.

Digital signature, certificate serial number, network identity verification or query service records, and any other personally identifiable information

Financial data, including but not limited to bank account numbers, credit or debit card numbers, third-party payment information, etc.

Technical data generated through APP use, including IP addresses, login time, location data, push identifiers, transaction information, etc.

You may choose whether to provide personal data. However, if you do not provide necessary information, you will not be able to use this APP.

To provide accurate services, collected data may be analyzed statistically. Aggregated statistics may be published without including personally identifiable information.

Without your consent or other legal requirements, this APP will not disclose your personal information to third parties or use it for purposes other than collection.

Use of Data

Personal data collected will be used as follows:

Parking payment services: registering license plate, phone number, or linked payment methods implies consent to pay parking fees and other APP service fees.

Location services: the Company and cooperating third parties may collect, process, use, transmit, store, and share device location data anonymously for location-based services.

Usage and technical data will be used to improve APP services or develop new services.

Notifications or promotions of services, offers, events, advertisements, and marketing information from the Company or partners. You may opt-out by contacting marketing@park24.com.tw

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Linked websites or third-party services may have different terms. The Company is not responsible for these sites or services.

Personal data will be deleted when your APP account is deleted, unless otherwise required by law.

Protection Measures

The Company applies technical measures to protect your data.

You must ensure that data provided is accurate and up-to-date.

Registered accounts are for personal use only; protect your login credentials and personal information.

If your account or information is compromised, contact the Company immediately.

Data stored on servers will be encrypted where necessary.

APP fields such as license plate, mobile number, and email are not masked to allow verification; you must ensure device and login security.

Sharing Data with Third Parties

The APP does not sell, rent, exchange, or provide personal data to other individuals, organizations, private enterprises, or government agencies unless legally required.

Exceptions include:

- I. Required by law
- II. Necessary for public interest
- III. To prevent danger to life, body, freedom, or property
- IV. To prevent serious harm to others' rights
- V. For statistical or academic research by government or institutions where individuals cannot be identified

With your consent

In your interest

When third-party contractors assist the APP, the Company supervises them

Your Rights

Under the Personal Data Protection Act, you may:

- I. Request access or copies of personal data (reasonable cost may apply)
- II. Request corrections or updates
- III. Request cessation of processing or use
- IV. Request deletion

If data collection stops or data is deleted, APP services cannot be used.

Requests may be refused if it affects national interests, public agencies, or third-party rights.

Disclaimer

Use of the APP is at your own risk.

Minors or legally incapable persons must have parental or guardian consent.

The APP does not guarantee uninterrupted service.

Users are responsible for the legality of the data provided and any risks arising from misuse.

Policy Updates

The privacy policy may be updated periodically; changes will be announced appropriately.

The policy is part of the APP's terms of service.

If you disagree with changes, stop using the APP.

For inquiries, contact: service@times24.com.my

Effective Date: February 27, 2026